



# AIRBORNE

AirlinePros @ Your Service

Issue 01/USA, 2022

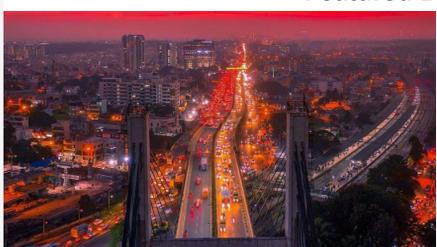
AirlinePros is an award-winning global network providing Representation, Distribution and Commercial Solutions for the aviation and tourism industry. Our ethos is to partner with professionals who share our principles to provide unparalleled value for our clients, our trade partners and customers.  
At AirlinePros we love what we do, and we do what we love which helps us take you to greater heights.

## FEATURED AIRLINE - INDIGO

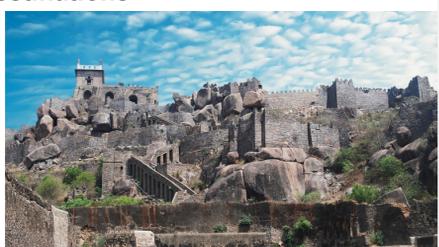


InterGlobe Aviation Ltd., doing business as IndiGo, is a low-cost airline headquartered in India. It is the largest airline in India by passengers carried and fleet size, with a 53.5% domestic market share as of October 2021. It is also the largest individual Asian low-cost carrier in terms of jet fleet size and passengers carried, and the sixth largest carrier in the world. The airline operates around 1,500 daily flights to 98 destinations - 73 domestic and 24 international. It has its primary hub at Indira Gandhi International Airport, Delhi.

### Featured Destinations



Bengaluru



Hyderabad

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## OUR VALUE PROPOSITION Your Customer Experience Journey

Our customers are at the core of our existence. The customer service for any business is that significant conduit between the organization, its clients, and its customers. In a specialized business like aviation, they are all-important – not just as implementers of policies, procedures, plans, activities and values that govern us but also as our brand ambassadors being the

emissaries of the good work that goes on behind the scenes. Being the first port of call for our clients, our customer service executives are always on top of the game - not just in qualification and training but as experienced and passionate professionals.

**Corina Enciu**, Global VP, Customer Experience, and **Manjeetha Dsouza**, Senior Manager, Customer Service Operations in the USA, are at the heart of not just our day-to-day activities but also in our own internal appraisals, referrals and feedback which are paramount in giving us that competitive edge. Both of them have been with us for over a decade and brings with them a wealth of experience from previous stints with global carriers and travel agencies. Corina handles our global network of customer service offices in New York, Los Angeles, Miami, South Africa, India, Australia, Korea. You can reach out to any member of our Customer Service team - any time of the day or night with your queries. Contact us [info@airlinepros.com](mailto:info@airlinepros.com)

**Our unparalleled service at your command.**



Manjeetha Dsouza



Corina Enciu

## FEATURED AIRLINE - WIDERØE



Widerøe, with a robust history spanning nearly nine decades, began operations with a combination of air taxi, ambulance, aerial photo flights and general aviation services using seaplanes before increasing activities substantially in the 50s. Today they are among the leading transport providers in Norway with over 400 daily departures to over 40 domestic and seven international destinations, carrying nearly three million passengers annually to exciting destinations like the famous Norwegian Fjords, the Lofoten Islands and North Cape. Norwegian airline, Widerøe's Flyveselskap AS, which flies under the trade name Widerøe (Wideroe in English) is the largest regional airline in Scandinavia, and is an ARC participating carrier.

### Featured Destinations



Florence



Cote d'Azur

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## OUR AIRLINE PARTNERS

IATA CODES	TKTG CODES	AIRLINE NAME
AH	124	Air Algerie
3O	452	Air Arabia Maroc
KC	465	Air Astana
UU	760	Air Austral
BP	636	Air Botswana
HF	483	Air Cote d'Ivoire
4Z	749	Airlink
NX	675	Air Macau
SW	186	Air Namibia
PX	656	Air Niugini
4N	287	Air North
GZ	755	Air Rarotonga
HC	490	Air Senegal
HM	061	Air Seychelles
IZ	238	Arkia
OB	475	Blue Air
BW	106	Caribbean Airlines
5Z	225	CemAir
EL	241	Ellinair
2D	054	Eastern Airlines
MR	861	Hunnu Air
6E	312	IndiGo
JY	653	InterCaribbean Airways
RQ	384	Kam Air
TM	068	Lam Mozambique
LQ	961	Lanmei Airlines
QV	627	Lao Airlines
LM	682	Loganair
2M	391	Maya Island Air
8M	599	Myanmar Airways Intl.
UB	665	Myanmar National Airlines
RA	285	Nepal Airlines
NP	325	Nile Air
N4	216	Nordwind Airlines
8P	905	Pacific Coastal Airlines
CG	626	PNG Air
PW	031	Precision Air
P0	659	Proflight Zambia
RW	869	Royal Air Philippines
BI	672	Royal Brunei
WB	459	RwandAir
SC	324	Shandong Airlines
GQ	633	Sky Express
IE	193	Solomon Airlines
SZ	413	Somon Air
DT	118	TAAG Angola
5U	911	Transportes Aereos Guatemaltecos
6B	612	TUI Fly
TU	199	Tunisair
UR	109	Uganda Airlines
U6	262	Ural Airlines
VJ	978	Vietjet Air
V7	712	Volotea
EB	460	Wamos Air
WF	701	Wideroe
7W	461	Windrose



WIN A TICKET!

What is the most famous festival in the Cote d'Azur?

Which is the eastern most city flown by IndiGo Airlines?

Please send in your answers with agency details to

[AirBorne@AirlinePros.com](mailto:AirBorne@AirlinePros.com)

## AGENTS' CORNER Answers to some IndiGo Airlines FAQs



**How can I book a ticket as an agent for my customers looking to travel on IndiGo?**

As an agent you can set up an account on the IndiGo website trade portal. This will allow you to book, monitor and track your reservations. Please contact our sales team directly for any additional information you need as well as to set up your account.

Email us at [IndiGo@AirlinePros.com](mailto:IndiGo@AirlinePros.com)

**Are there any special rates available for corporate accounts?**

IndiGo offers different programs for small and large corporate accounts which allows for more flexibility with your reservation. Our US sales team is available to discuss the best possible program to meet your client's travel needs. Send us an email to the address above for more information.

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