

Welcome to AirlinePros, an award-winning global network providing Representation, Distribution, and Commercial solutions for airlines and the travel industry. Our mission is to partner with professionals who share our principles and deliver unparalleled value for our airline clients, trade partners, and travellers. At AirlinePros, we love what we do and we do what we love, which helps us take you to greater heights!

## FEATURED AIRLINE: AIR ALGÉRIE

## OUR AIRLINE PARTNERS IN SA



IATA CODES	TKTG CODES	AIRLINE NAME
AH	124	AIR ALGERIE
BP	636	AIR BOTSWANA
HC	490	AIR SENEGAL
RN	507	ESWATINI AIR
UR	109	UGANDA AIRLINES
ZN	138	ZAMBIA AIRWAYS

Air Algérie is an exciting airline from North Africa with a growing international route network. In September, it will add a brand-new twice-weekly service connecting Johannesburg with its main base at the Houari Boumediene Airport in Algiers, the capital of Algeria. The new service will provide good connectivity to various onward destinations on the airline's network, including Europe, North America, South America, and China, and more than 30 domestic routes. Algeria is naturally rich in oil and gas, the largest country in Africa and the biggest in the Mediterranean region. With spectacular scenery, beaches, and over 50 cultural nuances, it offers plenty to offer leisure and business travellers. Members of the Air Algérie Plus also earn miles when they travel with the airline.

### Uganda Airlines to add two more international routes



Uganda Airlines (UR) will add two more destinations to its international route network in Q4 - Lagos, Nigeria, and Mumbai in India. The airline was still finalising timetables; however, representatives said flights would allow maximum connectivity beyond Entebbe. UR currently flies between JNB and Entebbe five times per week.

### Air Algérie unlocks new sun-drenched beaches and North African flavours



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## FEATURED AIRLINE: UGANDA AIRLINES



The AirlinePros International team celebrated the four-year anniversary of Uganda Airlines' first flight at the end of August.

Uganda Airlines connects travellers to some of Africa's most incredible tourist routes and experiences, from wildlife safaris to gorilla trekking and adventures at the source of the great Nile River. Uganda Airlines operates non-stop flights from Johannesburg to Entebbe and will add a new service to Mumbai and Lagos in Q4 of 2023. Other destinations on the airline's network include Juba, Mombasa, Nairobi, Zanzibar, Kilimanjaro, Dar es Salaam, Mogadishu, and Dubai. The airline takes the customer experience seriously, with ancillary services ranging from lounge access to preferred seating. Uganda Airlines is on a quest to become the airline of choice for business and leisure travellers by expanding its network to other parts of southern Africa, Europe, the Middle East, and the Far East.

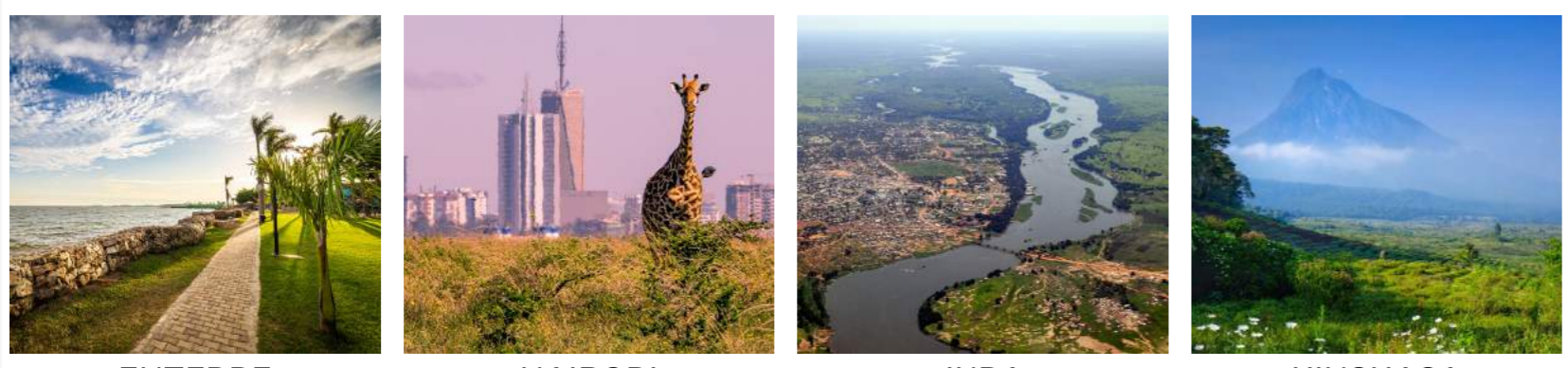
## AGENT'S CORNER

### AirlinePros adds an extra layer of agent support



Agents can immediately book direct flights to Entebbe and Algiers ex-JNB with Uganda Airlines and Air Algérie respectively. Find booking and sales support at our town and airport office now at OR Tambo International Airport. Find us at 51 Republic Road, Randburg or PSC24 Terminal A at the OR Tambo International Airport, or contact : +27 10 880 6489. AirlinePros International also has satellite offices in Cape Town and Durban, South Africa.

### We uncover Uganda, the pearl of Africa, and other hidden African gems



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## MEET THE TEAM

Welcome to AirlinePros International! Our office in Randburg, Johannesburg, is part of a global network established in 1995 and provides airline trade partners and airlines with professional ticketing and sales, customer relations, and market development support. Globally, we represent more than 60 airline brands. We are also a trusted IATA and ARC payment settlement partner. **Meet our team in South Africa:**



MARYVONNE PALANDUZ  
Managing Director



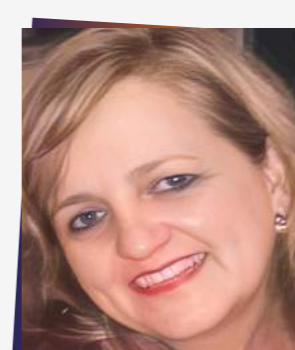
KARIN MATODES  
Commercial Director



ROBERT GRAY  
Commercial Manager



ESTÉ MCGALTY  
Sales Manager



CHERYL SCHMIDT  
Regional Sales



NIRVANA REWACHANDA  
Regional Sales



CORAL SPURR  
Reservations & Ticket Manager



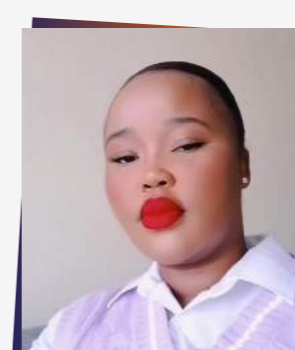
NTOMBI MBATHA  
Accountant



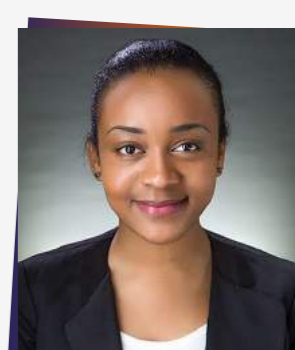
DELISILE NGEMA  
Reservations Consultant



AYANDA NGEMA  
Ticketing and Reservations Supervisor



NTOKOZO KHANYILE  
Customer Relations Consultant



SOUZA FAUBERT  
Marketing Manager

## EMPLOYEE PROFILES

### KARIN MATODES

Karin Matodes, our Commercial Director, holds a BA degree and is an APR Accredited global sales, integrated marketing, and communications expert. She has many years of local and international experience and operational and on-the-ground experience in the airline business. She says: "Relationships with travel agents are built over the years. Working across all the different markets is also important."

### CORAL SPURR

Coral Spurr, AirlinePros Ticketing & Reservations Manager, joined the company in 2022. A valued member of the team, Coral works her magic to help agents and customers at any stage of their journey. Coral is Mom to two grown-up daughters who are "the soul of her life." The best part of her job is helping people and having them show their appreciation.



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## NEWS AND EVENTS

### Trade partners welcome Air Algérie's first flight to SA



Pictured, Sthembiso Dlamini  
CEO of the Gauteng Tourism Authority



Achma Asokan  
CEO, AirlinePros



Cabin crew celebrate soon after the flight arrives in Jo'burg



Yacine Benslimane, Air Algérie CEO (pictured left) and Zakhele Thwala, DoT Deputy DG: Civil Aviation in South Africa, at a launch event at ORTIA.

Starting September 21, 2023, Algeria's flag carrier will connect North and South Africa with two weekly flights between Algiers (ALG) and Johannesburg (JNB).

The service will boost trade and tourism between the two countries and offer additional capacity into South America, China, Canada, and Europe via the airline's hub in Algeria.

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The first agent to send the correct answer and their full name and agency details will win a R350 Takealot gift voucher.

## WIN A GIFT VOUCHER

What South African destination will Air Algérie add to its network in 2024?

Hint: Read about the airline's first flight to South Africa in the news section below

Please send your answer and agency details to [AirBorne@AirlinePros.com](mailto:AirBorne@AirlinePros.com)