

AUSTRALIA SPECIAL ISSUE

Welcome to AirlinePros, an award-winning global network providing Representation, Distribution, and Commercial solutions for airlines and the travel industry. Our mission is to partner with professionals who share our principles and deliver unparalleled value for our airline clients, trade partners, and travelers. At AirlinePros, we love what we do and we do what we love, which helps us take you to greater heights!

AVIANCA (AV)

After more than 100 years in operation, avianca, the national airline of Colombia, provides extensive connectivity across the Americas and to key destinations in Europe. The airline's staggering route network is further enhanced through code-share agreements with major international carriers. It is also a Star Alliance member. Following a comprehensive re-branding – highlighted by the intentional lower-case 'a' - avianca is committed to advancing air transport in its many markets, underpinned by its belief that 'the sky belongs to all of us'. This vision is backed up by world-class aircraft, products, and services.



The sky belongs to all of us













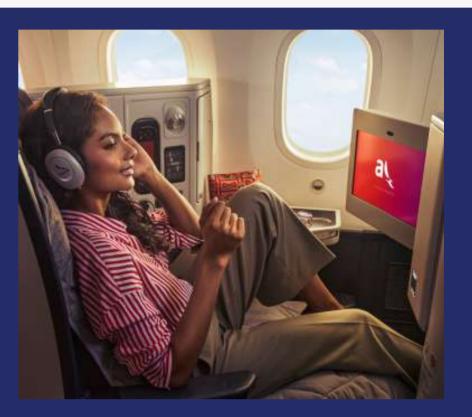
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AGENT'S CORNER

- Avianca operates from multiple bases, primarily focusing on its hub at El Dorado International Airport (BOG) in Bogotá, Columbia's capital and largest city, and a secondary base in Medellín (José María Córdova International Airport - MDE) – also in Colombia.
- Uses a fleet of **+189 aircraft** featuring the highest safety equipment and latest technology.
- **Star Alliance** membership provides access to more than 191 countries and 1,300 airports.
- Fare types include **basic** (travel light); **classic** (more benefits); **flex** (more flexibility); and **business** (more comfort).

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NEWS AND EVENTS

Avianca to enhance navigation at JFK



Avianca is making it easier for passengers to navigate through various airports with the launch of RouteMe, a new tool designed to streamline mobility, especially for customers with disabilities.

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AirlinePros appointed BSP Coordinator for Kam Air



Avianca adds non-stop Fort Lauderdale – Managua flights



Avianca is due to start non-stop flights connecting Fort Lauderdale (FLL) and Managua (MGA), Nicaragua, from May 10, 2025. The new service will operate daily with an Airbus A320 aircraft on the route.

AirlinePros get into action at ITB Berlin

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AirlinePros International is pleased to announce its appointment as the Billing and Settlement Plan (BSP) Coordinator for Kam Air in Australia along with other key markets, including Canada, Germany, India, Kuwait, Saudi Arabia, the Netherlands, Turkey, the United Arab Emirates, and the United Kingdom. Colleagues from AirlinePros' US, European, and UK offices were back together in March for the much-anticipated 2025 ITB Berlin trade show. The event continues to be a significant highlight on our calendar, and we're excited to build on the exciting discussions and ideas generated by our teams at this year's event. **Read more**

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WE ARE AIRLINEPROS

Exciting developments from our ARA in Panama!

AirlinePros International recently concluded its third AirlinePros Regional Assembly (ARA) in Panama, and it was a game-changer! Building on previous sessions in Kerala and Zambia, the event brought together our teams to enhance skills and foster collaboration across our regional office network, which includes Australia.



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MEET THE TEAM



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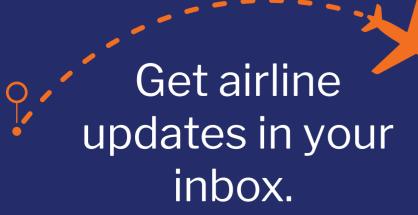
AIRLINEPROS TRAINING PROGRAMS



Enhancing airport route development: Strategies and best practices.

Air services development: Strengthening collaboration between tourism boards, airlines, and airports.

For the aviation industry, by aviation professionals. Click to know more





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