



Dear Travel Partner,

take advantage of our **Jubilee 2025 group promotion**, valid on flights operated by ITA Airways, on routes originating from worldwide with final destination Rome FCO:

**FOR EVERY 15 PASSENGERS, THE 16TH TRAVELS FOR FREE**

The **offer is valid until 20 December 2025**, for travel from 24 December 2024 to 11 January 2026 (last return date).

The **name change is free of charge**, after the ticket has been issued.

In order for the above conditions to apply, it is necessary to:

- Select the **Group Type "JUBILEE 2025"**, when applying in Smart Group
- Use the **Fare Basis "GGRWEBJB"**
- Enter **1 free passenger for every 15 paying passengers**, at the same time as the quote request

There are also dedicated conditions for the release of unsold seats, available from the Smart Group Tool:

- **Start Penalty Period:** 91 days before departure
- **Gradual release** of unsold seats without penalty:
  - Maximum 30% of seats up to 61 days before departure
  - Additional 10% of seats up to 31 days before departure

Free ticket issuing is by AZ Sales Group desk (zero fare amount; surcharge and airport taxes in force at the time of issuing).

PLEASE BE REMINDED:

❖ WAIVERS

It's mandatory that waivers are needed to process refunds for medical/hospitalization and or death. Official documentation must be sent to [b2bassistance@ita-airways.com](mailto:b2bassistance@ita-airways.com) for review and to provide you with a waiver.

❖ NAME CORRECTIONS

Name corrections are not permitted through agent's GDS – please contact [b2bassistance@ita-airways.com](mailto:b2bassistance@ita-airways.com) for assistance.

❖ ITA AIRWAYS CONNECT - our B2B Web based Platform

Please register on ITA Airways Connect at the following link for Agent info and GROUP tool:  
[https://www.ita-airways-connect.com/s/?language=en\\_US](https://www.ita-airways-connect.com/s/?language=en_US)

❖ FARE MATCH

A fare match for groups may be requested by sending competitive info to: [groupsusa@ita-airways.com](mailto:groupsusa@ita-airways.com)

❖ CONTACTS:

Customer Center 24/7 contact number:

USA 1-877-793-1717 (Trade dedicated option press 5)

CA 1-866-725-7077 (Trade dedicated option press 5)

Groups: [groupsusa@ita-airways.com](mailto:groupsusa@ita-airways.com)